

**THE OFFICE OF REGULATORY STAFF**

**DIRECT TESTIMONY**

**OF**

**WILLIE J. MORGAN**

**JULY 31, 2008**



**DOCKET NO. 2006-327-WS**

**Petition of the Office of Regulatory Staff  
Regarding Wyboo Plantation Utilities,  
Incorporated's Collection and Charging of  
Unauthorized and Unapproved Rates**

**DIRECT TESTIMONY OF WILLIE J. MORGAN**

**FOR**

**THE OFFICE OF REGULATORY STAFF**

**DOCKET NO. 2006-327-WS**

**IN RE: PETITION OF THE OFFICE OF REGULATORY STAFF REGARDING  
WYBOO PLANTATION UTILITIES, INCORPORATED'S COLLECTION  
AND CHARGING OF UNAUTHORIZED AND UNAPPROVED RATES**

**Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND  
OCCUPATION.**

A. My name is Willie J. Morgan, and my business address is 1441 Main Street, Suite 300, Columbia, South Carolina 29201. I am employed by the State of South Carolina, Office of Regulatory Staff ("ORS") as the Program Manager for the Water and Wastewater Department.

**Q. PLEASE STATE YOUR EDUCATIONAL BACKGROUND AND  
EXPERIENCE.**

A. I received a Bachelor of Science Degree in Engineering from the University of South Carolina in 1985 and a Master of Arts Degree in Management from Webster University in 2000. I am a licensed Professional Engineer registered in the State of South Carolina. My professional affiliations include membership in the American Water Works Association ("AWWA"), the South

1 Carolina Section of the American Water Works Association (“SC-AWWA”) and  
2 the National Society of Professional Engineers (“NSPE”). After graduating from  
3 the University of South Carolina, I was employed by the South Carolina  
4 Department of Health and Environmental Control (“DHEC”) as an Environmental  
5 Engineer Associate. Later, I was promoted to the position of Permitting Liaison  
6 where I assisted industries and the public with environmental permitting  
7 requirements in the State of South Carolina. This assistance included providing  
8 information about air quality, solid and hazardous waste management, and water  
9 and wastewater management requirements. I was employed by DHEC for  
10 nineteen years. In October, 2004, I joined ORS as the Program Manager for the  
11 Water and Wastewater Department.

12 **Q. DO YOU HAVE ANY PUBLICATIONS TO YOUR CREDIT?**

13 A. Yes.

14 **Q. WHAT ARE THE NAMES OF SOME OF THOSE PUBLICATIONS?**

15 A. While at DHEC, I published several editions of a document called “A  
16 General Guide to Environmental Permitting in South Carolina.” This guide is a  
17 summary of the various environmental requirements that affect businesses and  
18 industries located or operating within the State of South Carolina. Another  
19 publication I authored includes a document called “Environmental Protection  
20 Fees.” This document is a summary of the fees charged for environmental  
21 programs. It includes detailed information about the fees collected by water  
22 utilities to implement the Safe Drinking Water Act Regulatory Program, fees  
23 collected from wastewater utilities to manage the National Pollution Discharge

1 Elimination System (“NPDES”) Program, and fees collected for construction  
2 activities associated with water and wastewater utilities.

3 **Q. HOW LONG HAVE YOU PROVIDED REGULATORY OVERSIGHT**  
4 **AND ENGINEERING SERVICES TO WATER AND WASTEWATER**  
5 **FACILITIES?**

6 A. I have over twenty-two years of regulatory compliance experience  
7 providing assistance and regulatory oversight for water and wastewater facilities  
8 and services.

9 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**  
10 **PROCEEDING?**

11 A. The purpose of my testimony is to set forth the ORS staff findings relative  
12 to Wyboo Plantation Utilities, Inc.’s (“Wyboo” or “utility”) practice of charging  
13 and collecting rates and/or charges not approved by the Public Service  
14 Commission of South Carolina (“PSC” or “Commission”).

15 **Q. ARE THE FINDINGS OF YOUR REVIEW CONTAINED IN THIS**  
16 **TESTIMONY AND ACCOMPANYING EXHIBITS?**

17 A. Yes, my testimony and the attached exhibits detail ORS’s findings.

18 **Q. PLEASE EXPLAIN HOW YOU COMPILED INFORMATION FOR YOUR**  
19 **TESTIMONY AND EXHIBITS.**

20 A. I used ORS Business Audit results, information provided by Wyboo in its  
21 rate adjustment application filed with this Commission in Docket Number 2005-  
22 13-WS, Data Request responses, Wyboo pre-filed direct testimony, information

1 from DHEC, conversations with several Wyboo customers, and additional  
2 information provided by Wyboo during the course of our investigation.

3 **Q. PLEASE PROVIDE AN OVERVIEW OF THE LOCATIONS, SERVICE**  
4 **TYPES AND CUSTOMER BASE SERVED BY WYBOO.**

5 A. Wyboo is a public utility providing water supply and distribution services  
6 and wastewater collection/treatment services. Wyboo is a NARUC Class C water  
7 and wastewater utility according to water and sewer revenues reported on its  
8 application for the test year ending December 31, 2005. Wyboo's service area  
9 includes portions of Sumter and Clarendon counties. According to Wyboo's rate  
10 application for the test year ending December 31, 2005 in Docket 2005-13-WS,  
11 water supply and distribution services were provided to 472 residential and  
12 commercial customers and 165 irrigation customers, and wastewater collection  
13 and treatment services were provided to 245 residential and commercial  
14 customers. All of Wyboo's customers are either in or around the Wyboo  
15 Plantation Subdivision in Clarendon County or in the Cedar Hill Mobile Home  
16 Park or Granada Mobile Home Park of Sumter County.

17 **Q. PLEASE PROVIDE A SUMMARY OF THE TYPES OF UNAPPROVED**  
18 **RATES AND CHARGES IDENTIFIED BY ORS DURING ITS AUDIT OF**  
19 **WYBOO.**

20 A. During the Business Office Compliance Review performed by ORS in  
21 conjunction with the Wyboo rate adjustment application in Docket 2005-13-WS,  
22 ORS reviewed Wyboo's office records including customer account billing  
23 transactions to determine compliance with Commission rules and regulations.

1 During the ORS Business Office Compliance Review, the following unapproved  
2 rates and charges were discovered within Wyboo's billing records:

- 3 1. Overcharge of the tap fees for establishing sewer service;
- 4 2. Tap fees charged for establishing water service;
- 5 3. Cut-on fees;
- 6 4. Cut-off fees;
- 7 5. Illegal water use fees;
- 8 6. Water Service for Pool charges;
- 9 7. Impact fees;
- 10 8. DHEC sewer fees;
- 11 9. Charges to customers for repair to sewer grinder pumps, Septic Tank  
12 Effluent Pumping ("STEP") systems, and interceptor tanks;
- 13 10. Over-charges of DHEC Safe Drinking Water Act ("SDWA") fees;
- 14 11. Duplicate charges of DHEC SDWA fee for same tap; and
- 15 12. Refunds of customer deposits not in compliance with 26 S.C. Code Regs.  
16 103-531.5 and 103-731.5.

17 **Q. WHAT SPECIFIC INFORMATION DID ORS REVIEW THAT**  
18 **DEMONSTRATED WYBOO OVERCHARGED CUSTOMERS FOR THE**  
19 **SEWER TAP FEE?**

20 A. In Docket No. 97-391-S, Order No. 98-33, dated January 19, 1998, the  
21 Commission approved Wyboo's monthly sewer usage rate of \$20 per month and a  
22 sewer tap fee of \$500. The Business Office Compliance Review completed by  
23 ORS in Docket 2005-13-WS revealed Wyboo charged several customers a sewer

1 tap fee of \$650 which is \$150 more than the sewer tap fee the Commission  
2 approved in Order No. 98-33. The overcharges of the sewer tap fee total \$900.  
3 A summary of overcharged sewer tap fees discovered in Wyboo's customer  
4 billing records is provided in Exhibit WJM-1. Copies of the corresponding  
5 Wyboo customer billing records are provided in Exhibit WJM-2.

6 **Q. WHAT SPECIFIC INFORMATION DID ORS REVIEW THAT**  
7 **DEMONSTRATED WYBOO CHARGED CUSTOMERS AN**  
8 **UNAPPROVED WATER TAP FEE?**

9 A. In Docket No. 96-227-W, Order No. 96-757, dated November 1, 1996, the  
10 Commission approved Wyboo's water usage rate of \$18 and an irrigation usage  
11 rate (for the months of April through September only) of \$10. No water tap fees  
12 were approved by the Commission in this Order; however, a water tap fee was  
13 established in Commission Order No. 2007-138. The water tap fees at issue here  
14 are those charged prior to Order No. 2007-138. The Business Office Compliance  
15 Review completed by ORS in Docket 2005-13-WS revealed instances of Wyboo  
16 charging an unapproved water tap fee. These unapproved charges total \$37,850.  
17 A summary of unapproved water tap fees discovered in Wyboo's customer billing  
18 records is provided in Exhibit WJM-1. Copies of corresponding Wyboo customer  
19 billing records are provided as Exhibit WJM-2.

20 **Q. IS WYBOO AUTHORIZED TO CHARGE ITS CUSTOMERS A "DHEC**  
21 **SEWER FEE"?**

22 A. No. Wyboo is not authorized under any local, state, or federal law to  
23 charge a "DHEC sewer fee." The Business Office Compliance Review completed

1 by ORS in Docket 2005-13-WS revealed instances of Wyboo sewer customers  
2 who were charged a “DHEC sewer fee” during the time period of November 2003  
3 to March 2004. Wyboo credited the accounts of some sewer customers for the  
4 amount of this unauthorized charge. However, based on the information in our  
5 possession, several customers did not receive a credit, were not fully credited, or  
6 were not given a refund for this unauthorized charge. These unauthorized charges  
7 total \$190. A summary of the unauthorized “DHEC sewer fees” discovered in  
8 Wyboo’s customer billing records is provided in Exhibit WJM-1. The customer  
9 billing records detailing these fees are contained in Exhibit WJM-2.

10 **Q. DOES WYBOO CHARGE CUSTOMERS FOR REPAIRS OF THE**  
11 **SEWER GRINDER PUMPS, SEPTIC TANK EFFLUENT PUMP (“STEP”)**  
12 **SYSTEMS, AND INTERCEPTOR TANKS?**

13 A. Yes. Wyboo has been charging its customers for costs associated with  
14 repair of the sewer grinder pumps, STEP systems, and interceptor tanks. To date,  
15 Wyboo has not applied for or obtained Commission approval to charge customers  
16 for repair work on the sewer system. A copy of the customer billing statements  
17 demonstrating these unauthorized charges is provided in Exhibit WJM-2.  
18 Furthermore, construction permits issued by DHEC and the rate establishment  
19 application for sewer service by Wyboo in Commission Docket 1997-391-S  
20 identifies Wyboo as the owner of the STEP systems, and Wyboo has been  
21 depreciating the STEP system components. See Exhibit WJM-3. In addition, as  
22 part of DHEC wastewater construction permit requirements, Wyboo is required to  
23 provide comprehensive maintenance of the STEP system from the solids



1           interceptor tank inlet to the wastewater treatment plant. Wyboo is responsible for  
2           the sewer grinder pumps, STEP systems, and solids interceptor tanks to ensure the  
3           integrity of the sewer system. If Wyboo intends to charge customers for work it  
4           performs on the grinder pumps, STEP system or solids interceptor tanks, Wyboo  
5           must seek approval from the Commission to establish a specific repair tariff based  
6           on justifiable cost information.

7   **Q.   IS WYBOO MANAGING THE SAFE DRINKING WATER ACT**  
8   **(“SDWA”) FEE IN ACCORDANCE WITH STATE LAW?**

9   A.           No. ORS referred the issues related to improper management of the  
10          SDWA fees to DHEC for appropriate action.

11   **Q.   DOES WYBOO PROPERLY MANAGE DEPOSITS IN ACCORDANCE**  
12   **WITH COMMISSION REGULATIONS?**

13   A.           No. Wyboo has not properly returned deposits collected from its  
14          customers. Commission statutes and regulations authorize the collection of a  
15          deposit by the utility. However, pursuant to 26 S.C. Code Ann. Regs.103-531.5  
16          through 7 and 103-731.5 through 7, all deposits must be returned to the customer,  
17          credited to the customer’s account, and/or managed in accordance with the South  
18          Carolina Uniform Unclaimed Property Act (S.C. Code Ann. § 27-18-90 (1976)).  
19          These unreturned deposits total \$504. Exhibit WJM-1 summarizes customer  
20          deposits not properly managed by Wyboo. The customer billing records detailing  
21          these customer deposits are contained in Exhibit WJM-2.

22   **Q.   PLEASE EXPLAIN THE REMAINING OVERCHARGES AND/OR**  
23   **UNAUTHORIZED CHARGES IN EXHIBIT WJM-1 AND WJM-2.**

1 A. The remaining overcharges and/or unauthorized charges summarized in  
2 Exhibit WJM-1 detail reconnection fees, connection fees, cut-on fees, cut-off fees,  
3 “illegal water use” fees, water service for pool charges, and impact fees that  
4 Wyboo billed to its customers which were not approved by the Commission.  
5 These overcharges and/or unauthorized charges total \$5,111.36. The customer  
6 billing records detailing these fees are contained in Exhibit WJM-2.

7 **Q. IS EXHIBIT WJM-1 AND EXHIBIT WJM-2 INCLUSIVE OF ALL**  
8 **OVERCHARGES AND UNAUTHORIZED RATES AND/OR CHARGES**  
9 **BILLED AND PAID BY WYBOO CUSTOMERS?**

10 A. No. ORS examined Wyboo customer billing records in our possession  
11 and received during the course of the Business Office Compliance Review  
12 performed in Docket 2005-13-WS. The billing records reviewed were for the  
13 time period 2003 through 2006. ORS has requested additional customer billing  
14 record information from Wyboo for calendar year ending 2007. Customer billing  
15 and payment information related to Wyboo affiliates was not available or  
16 reviewed by ORS.

17 **Q. PLEASE EXPLAIN EXHIBIT WJM-4.**

18 A. I prepared Exhibit WJM-4 to provide the Commission with an example of  
19 each type of unapproved charge. The table in Exhibit WJM-4 assists in linking  
20 the summary in Exhibit WJM-1 to the customer billing records in Exhibit WJM-2.  
21 I will be glad to guide the Commission through these examples during the public  
22 hearing.

23 **Q. WHAT IS YOUR RECOMMENDATION?**

1     A.             Upon a Commission finding that Wyboo has overcharged its customers  
2             and charged unauthorized fees, the Commission should require Wyboo to issue all  
3             affected customers appropriate refunds or credits.

4     **Q.     DOES THAT CONCLUDE YOUR TESTIMONY?**

5     A.             Yes it does.

Wyboo Plantation Utilities, Inc.  
Summary of Overcharges and Unauthorized Fees  
Docket 2006-327-WS

Exhibit WJM-1

	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
2	Baker, Victor	GR-27	12/1/2003	Cut-off Fee	\$35.00
3	Galloway, Le Maya	CH-32	9/13/2004	Cut-off Fee	\$35.00
4	Durant, Alethea	CH-24	10/28/2004	Cut-off Fee	\$35.00
5	Scarborough, Carolyn	CH-13	2/7/2005	Cut-off Fee	\$35.00
6	Thompson, Thomas	GR-30	4/28/2005	Cut-off Fee	\$35.00
7	Galloway, Le Maya	CH-32	7/28/2005	Cut-off Fee	\$35.00
8	Robinson, Phillistine	CH-14	7/28/2005	Cut-off Fee	\$35.00
9	Robinson, Diane	CH-20	9/28/2005	Cut-off Fee	\$35.00
10	Williams, Michael	CH-44	9/28/2005	Cut-off Fee	\$35.00
11	Robinson, Phillistine	CH-14	10/29/2005	Cut-off Fee	\$35.00
12	Brown, Windy	GR-18	4/28/2006	Cut-off Fee	\$35.00
13	China, Kimberly	GR-34	4/28/2006	Cut-off Fee	\$35.00
14	China, Latonya	GR-35	4/28/2006	Cut-off Fee	\$35.00
15	Jeter, Aretha	GR-4	4/28/2006	Cut-off Fee	\$35.00
16	Pruit, Keith	GR-15	4/28/2006	Cut-off Fee	\$35.00
17	Watkins, Richard	GR-45	4/28/2006	Cut-off Fee	\$35.00
18	Bourassa Anna, Johnson	CH-42	7/28/2006	Cut-off Fee	\$35.00
19	Hodge, Shantel	CH-44	8/28/2006	Cut-off Fee	\$30.00
20	Green, Shakeya	CH-41	9/4/2006	Cut-off Fee	\$35.00
21	Bethea, Latoya	CH-8	Sep-06	Cut-off Fee	\$35.00
22	Cut-off Fee Total				\$695.00
23					
24	Hill, Sophia	CH-45	7/28/2005	Cut-on Fee	\$35.00
25	Robinson, Phillistine	CH-14	7/28/2005	Cut-on Fee	\$35.00
26	Walsh, Robert	CH-46	9/8/2004	Cut-on Fee	\$35.00
27	Cut-on Fee Total				\$105.00
28					
29	Adkins	134 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
30	Bresky	1099 Millcreek Drive	1/28/2004	DHEC Sewer Fee	\$7.50

Wyboo Plantation Utilities, Inc.  
Summary of Overcharges and Unauthorized Fees  
Docket 2006-327-WS

Exhibit WJM-1

	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
31	Bresky	18 Ridge Lake Drive	11/28/2003	DHEC Sewer Fee	\$5.00
32	Bresky	18 Ridge Lake Drive	1/28/2004	DHEC Sewer Fee	\$2.50
33	Bresky	18 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
34	Bresky	18 Ridge Lake Drive	3/28/2004	DHEC Sewer Fee	\$2.50
35	Bresky	18 Ridge Lake Drive	4/28/2004	DHEC Sewer Fee	\$2.50
36	Brown	Millcreek Drive	2/28/2004	DHEC Sewer Fee	\$2.50
37	Counts	114 Ridge Lake Drive	11/28/2003	DHEC Sewer Fee	\$2.50
38	Counts	114 Ridge Lake Drive	12/28/2003	DHEC Sewer Fee	\$2.50
39	Counts	114 Ridge Lake Drive	1/28/2003	DHEC Sewer Fee	\$2.50
40	Counts	114 Ridge Lake Drive	2/28/2003	DHEC Sewer Fee	\$2.50
41	Deercreek	1744 N. Farewell Ave.	11/28/2003	DHEC Sewer Fee	\$2.50
42	Deercreek	1744 N. Farewell Ave.	12/28/2003	DHEC Sewer Fee	\$2.50
43	Deercreek	1744 N. Farewell Ave.	1/28/2004	DHEC Sewer Fee	\$2.50
44	Gamble	120 Oakview Circle	2/28/2004	DHEC Sewer Fee	\$2.50
45	Garrison	23 Fairway Drive	2/28/2004	DHEC Sewer Fee	\$2.50
46	Golitz	27 North Lake Circle	2/28/2004	DHEC Sewer Fee	\$2.50
47	Matthews	131 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
48	Michael	33 Plantation Drive	11/28/2003	DHEC Sewer Fee	\$2.50
49	O' Donnell	15 Lake Arbu Drive	2/28/2004	DHEC Sewer Fee	\$2.50
50	Onessimo	111 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
51	Otto	217 Ridge Lake Drive	12/28/2003	DHEC Sewer Fee	\$15.00
52	Otto	217 Ridge Lake Drive	1/28/2004	DHEC Sewer Fee	\$2.50
53	Pernokas	424 Pine Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
54	Richards	148 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
55	Shick	129 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
56	Smith	19 North Lake Circle	2/28/2004	DHEC Sewer Fee	\$2.50
57	Smithwick	1302 Millcreek Drive	11/28/2003	DHEC Sewer Fee	\$30.00
58	Sosin	844 Bentwood Circle	11/28/2003	DHEC Sewer Fee	\$2.50
59	Sosin	844 Bentwood Circle	12/28/2003	DHEC Sewer Fee	\$2.50
60	Stein	12 Lake Arbu Drive	2/28/2004	DHEC Sewer Fee	\$2.50

Wyboo Plantation Utilities, Inc.  
Summary of Overcharges and Unauthorized Fees  
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Exhibit WJM-1

	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
61	Sundermen	12 Ridge Lake Drive	12/28/2003	DHEC Sewer Fee	\$2.50
62	Sundermen	12 Ridge Lake Drive	1/28/2004	DHEC Sewer Fee	\$2.50
63	Sundermen	12 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
64	Sundermen	12 Ridge Lake Drive	3/28/2004	DHEC Sewer Fee	\$2.50
65	Telesmanic	33 North Lake Circle	11/28/2003	DHEC Sewer Fee	\$2.50
66	Telesmanic	33 North Lake Circle	12/28/2003	DHEC Sewer Fee	\$2.50
67	Telesmanic	33 North Lake Circle	1/28/2004	DHEC Sewer Fee	\$2.50
68	Telesmanic	33 North Lake Circle	2/28/2004	DHEC Sewer Fee	\$2.50
69	Tittle	125 Ridge Lake Circle	2/28/2004	DHEC Sewer Fee	\$2.50
70	Turnbull	117 Ridge Lake Drive	2/28/2004	DHEC Sewer Fee	\$2.50
71	Van Pelt	23 Lake Arbu Drive	2/28/2004	DHEC Sewer Fee	\$2.50
72	Waitkus	144 Ridge Lake Drive	12/28/2003	DHEC Sewer Fee	\$15.00
73	Wall	1153 Warrens Way	11/28/2003	DHEC Sewer Fee	\$15.00
74	Wall	1153 Warrens Way	1/28/2004	DHEC Sewer Fee	\$2.50
75	Wybuo	100 Recreation Drive	2/28/2004	DHEC Sewer Fee	\$2.50
76	<b>DHEC Sewer Fee Total</b>				<b>\$190.00</b>
77					
78	Diaz, Kristal	CH-30	10/4/2004	Illegal Water Use Fee	\$135.00
79	Pringle, Tarietricia	CH-24	9/2/2006	Illegal Water Use Fee	\$50.00
80	<b>Illegal Water Use Fee Total</b>				<b>\$185.00</b>
81					
82	O'Connor	1154 Creek Side Drive	8/4/2004	Impact Fee	\$200.00
83	<b>Impact Fee Total</b>				<b>\$200.00</b>
84					
85	Roacher, Vioiolet Harold	CH-13	5/28/2004	Reconnection/Connection Fee	\$35.00
86	Warner, Sharon	CH-7	5/28/2004	Reconnection/Connection Fee	\$35.00
87	Bethune, Lashanda	CH-36	6/28/2004	Reconnection/Connection Fee	\$35.00
88	Bethune, Lashanda	CH-36	7/28/2004	Reconnection/Connection Fee	\$35.00
89	Bourassa, Anna Johnson	CH-42	8/28/2006	Reconnection/Connection Fee	\$35.00

Wyboo Plantation Utilities, Inc.  
Summary of Overcharges and Unauthorized Fees  
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Exhibit WJM-1

	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
90	James, Dorthy	CH-35	7/28/2004	Reconnection/Connection Fee	\$35.00
91	Dingle, Connie	GR-60	8/28/2004	Reconnection/Connection Fee	\$35.00
92	Fostervold, Jennifer	CH-24	8/28/2004	Reconnection/Connection Fee	\$35.00
93	Dixon, Katina	CH-3	9/15/2004	Reconnection/Connection Fee	\$35.00
94	Issac, Maurice	CH-46	9/28/2004	Reconnection/Connection Fee	\$25.00
95	Bethune, Lashanda	CH-36	10/28/2004	Reconnection/Connection Fee	\$35.00
96	Durant, Alethea	CH-24	10/28/2004	Reconnection/Connection Fee	\$35.00
97	Davis, Theresa	CH-11	1/28/2005	Reconnection/Connection Fee	\$35.00
98	Ridgeway, Raymond	CH-41	2/7/2005	Reconnection/Connection Fee	\$35.00
99	Parry, Penny	GR-56	2/28/2005	Reconnection/Connection Fee	\$35.00
100	Edwards, Cassandra	CH-42	7/28/2005	Reconnection/Connection Fee	\$35.00
101	Choice, Derrick	CH-13	9/28/2005	Reconnection/Connection Fee	\$35.00
102	Hudson, Janie Mae	CH-31	9/28/2005	Reconnection/Connection Fee	\$35.00
103	LeGrant, Regina	CH-29	9/28/2005	Reconnection/Connection Fee	\$35.00
104	McMillian, Ryan	CH-47	9/28/2005	Reconnection/Connection Fee	\$35.00
105	Robinson, Diane	CH-20	9/28/2005	Reconnection/Connection Fee	\$35.00
106	Sanders, Phillip	CH-30	9/28/2005	Reconnection/Connection Fee	\$35.00
107	Warner, Sharon	CH-7	9/28/2005	Reconnection/Connection Fee	\$35.00
108	Conyers, Quentin	CH-12	10/28/2005	Reconnection/Connection Fee	\$35.00
109	Spence, Tom & Tina	GR-28A	11/28/2005	Reconnection/Connection Fee	\$35.00
110	Hudson, Janie Mae	CH-31	1/28/2006	Reconnection/Connection Fee	\$35.00
111	Rosas, Yazmin	CH-17	1/31/2006	Reconnection/Connection Fee	\$35.00
112	Brown, Windy	GR-18	4/28/2006	Reconnection/Connection Fee	\$35.00
113	China, Kimberly	GR-34	4/28/2006	Reconnection/Connection Fee	\$35.00
114	China, Latonya	GR-35	4/28/2006	Reconnection/Connection Fee	\$35.00
115	Jeter, Aretha	GR-4	4/28/2006	Reconnection/Connection Fee	\$35.00
116	Pruit, Keith	GR-15	4/28/2006	Reconnection/Connection Fee	\$35.00
117	Watkins, Richard	GR-45	4/28/2006	Reconnection/Connection Fee	\$35.00
118	Perry, Kelvin	GR-2	5/28/2006	Reconnection/Connection Fee	\$35.00
119	Hodge, Shantel	CH-44	8/28/2006	Reconnection/Connection Fee	\$30.00

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Exhibit WJM-1

	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
120	Robinson, Diane	CH-20	8/28/2006	Reconnection/Connection Fee	\$35.00
121	Pringle, Tanetricia	CH-24	9/2/2006	Reconnection/Connection Fee	\$37.00
122	Green, Shakeya	CH-41	9/4/2006	Reconnection/Connection Fee	\$35.00
123	Wright, Regina	CH-12	2/4/2006	Reconnection/Connection Fee	\$58.00
124	Plum, Curtis	CH-8	5/28/2004	Reconnection/Connection Fee	\$35.00
125	Wells, Patsy	CH-25	7/28/2006	Reconnection/Connection Fee	\$35.00
126	<b>Reconnection/Connection Fee Total</b>				<b>\$1,445.00</b>
127					
128	O'Connor	1154 Creek Side Drive	8/4/2004	Sewer Tap Fee Overcharge	\$150.00
129	D&J Developers	Villa Drive	1/13/2005	Sewer Tap Fee Overcharge	\$150.00
130	Jones	1017 Creekside Drive	9/5/2005	Sewer Tap Fee Overcharge	\$150.00
131	Jones	1073 Millcreek Drive	9/7/2005	Sewer Tap Fee Overcharge	\$150.00
132	Carter	715 Oak Hill Drive	10/22/2005	Sewer Tap Fee Overcharge	\$150.00
133	Carter Construction Co. IV	303 Lake Arbu Drive	10/31/2005	Sewer Tap Fee Overcharge	\$150.00
134	<b>Sewer Tap Fee Total Overcharge</b>				<b>\$900.00</b>
135					
136	Vanscoy, Bill	115 Oakview Circle	9/17/2002	STEP System Repair Fee	\$1,123.68
137	Goebel, James	128 Oakview Circle	9/17/2002	STEP System Repair Fee	\$1,123.68
138	<b>STEP System Repair Fee Total</b>				<b>\$2,247.36</b>
139					
140	Deercreek Plantation PO	P.O. Box 520	4/28/2006	Water Service for Pool Fee	\$234.00
141	<b>Water Service for Pool Fee Total</b>				<b>\$234.00</b>
142					
143	Anderson	(No Address Listed)	4/15/2002	Water Tap Fee	\$300.00
144	Bobby Carter	Lot 51/Reddy Court	4/22/2002	Water Tap Fee	\$300.00
145	LBG, Inc. Custom Homes	J-24/4 Fairway	5/8/2002	Water Tap Fee	\$300.00
146	Tennenants	(No Address Listed)	5/17/2002	Water Tap Fee	\$300.00
147	Tennenants	(No Address Listed)	5/17/2002	Water Tap Fee	\$300.00



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	A	B	C	D	E
1	Customer Name	Address	Date Charged	Type of Charge	Amount
148	Hawkins Construction	Lot - 20 Millcreek	7/2/2002	Water Tap Fee	\$300.00
149	Summer Shores	(No Address Listed)	7/3/2002	Water Tap Fee	\$300.00
150	Hawkins Construction	(No Address Listed)	7/15/2002	Water Tap Fee	\$300.00
151	Hawkins Construction	(No Address Listed)	7/15/2002	Water Tap Fee	\$300.00
152	LBG, Inc. Custom Homes	M-24/506 Oak Hill Drive	8/8/2002	Water Tap Fee	\$300.00
153	LBG, Inc. Custom Homes	A-62/5 Ridgelake Drive	8/8/2002	Water Tap Fee	\$300.00
154	LBG, Inc. Custom Homes	508/N-4 806 Bentwood Circle	8/8/2002	Water Tap Fee	\$300.00
155	(No Name Listed)	MC-36	12/19/2002	Water Tap Fee	\$300.00
156	Bobby Carter	113 Plantation Drive	3/23/2003	Water Tap Fee	\$300.00
157	Shirer	3388 White Oak	8/28/2003	Water Tap Fee	\$300.00
158	Muir	45 Ridge Lake Drive	2/26/2004	Water Tap Fee	\$300.00
159	Bob Sternberg	1 Green Lake Drive	3/21/2004	Water Tap Fee	\$300.00
160	Tennant's Res.	Deer Creek Plantation	4/22/2004	Water Tap Fee	\$300.00
161	Carroll	1415 Lakeview Drive	4/30/2004	Water Tap Fee	\$300.00
162	Bob Sternberg	707 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
163	Bob Sternberg	709 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
164	Bob Sternberg	711 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
165	Bob Sternberg	713 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
166	Bob Sternberg	715 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
167	Bob Sternberg	717 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
168	Bob Sternberg	719 Oak Hill Drive	5/9/2004	Water Tap Fee	\$300.00
169	Tennant's Res.	1324 Warrens Way	6/3/2004	Water Tap Fee	\$300.00
170	Tennant's Res.	1325 Warrens Way	6/3/2004	Water Tap Fee	\$300.00
171	Wilson	1042 Carving Trace	6/22/2004	Water Tap Fee	\$300.00
172	Wilson	1420 Lake View Drive	6/22/2004	Water Tap Fee	\$300.00
173	Archdale Homebuilders	101 Plantation Drive	7/6/2004	Water Tap Fee	\$450.00
174	Archdale Homebuilders	305 Plantation Drive	7/6/2004	Water Tap Fee	\$450.00
175	Santee Carolina Const. Co.	1455 Blue Heron Point	11/8/2004	Water Tap Fee	\$350.00
176	Tennant's Res.	1413 Blue Heron Point	11/22/2004	Water Tap Fee	\$300.00
177	Tennant's Res.	229 Plantation Drive	11/28/2004	Water Tap Fee	\$450.00

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178	Bobby Carter	44 Plantation Drive	11/30/2004	Water Tap Fee	\$450.00
179	Bobby Carter	205 Ridge Lake Drive	11/30/2004	Water Tap Fee	\$450.00
180	Boudreau, Hank	44 Plantation Drive	11/30/2004	Water Tap Fee	\$450.00
181	Soucy (Bobby Carter)	123 Ridge Lake Drive	12/8/2004	Water Tap Fee	\$450.00
182	Jones	Lot #8	1/4/2005	Water Tap Fee	\$300.00
183	D&J Developers	Villa Drive	1/13/2005	Water Tap Fee	\$450.00
184	Springdale Builders, Inc.	1479 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
185	Springdale Builders, Inc.	1480 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
186	Springdale Builders, Inc.	1416 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
187	Springdale Builders, Inc.	1176 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
188	Springdale Builders, Inc.	1112 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
189	Springdale Builders, Inc.	1117 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
190	Springdale Builders, Inc.	1118 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
191	Springdale Builders, Inc.	1177 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
192	Springdale Builders, Inc.	1139 Blue Heron Point	2/28/2005	Water Tap Fee	\$450.00
193	Pokora	41 Ridge Lake Drive	3/5/2005	Water Tap Fee	\$300.00
194	Carlson	6 Lake Arbu Drive	3/7/2005	Water Tap Fee	\$300.00
195	Page	140 Ridge Lake Drive	3/9/2005	Water Tap Fee	\$300.00
196	Mills	838 Bentwood Circle	3/14/2005	Water Tap Fee	\$300.00
197	Springdale Builders, Inc.	Lot No.'s 4,6,28,29,35,36,43,51	3/25/2005	Water Tap Fee	\$3,600.00
198	DeJong	312 Lake Arbu Drive	3/30/2005	Water Tap Fee	\$300.00
199	Deercreek Sales, Office	2495 Players Course Drive	4/2/2005	Water Tap Fee	\$450.00
200	Hawkins Construction	1440 Lake View Drive	4/28/2005	Water Tap Fee	\$450.00
201	Rembert	3307 White Oak Drive	5/23/2005	Water Tap Fee	\$450.00
202	Duke	1352 Lake View Drive	6/17/2005	Water Tap Fee	\$450.00
203	Frazier	3265 White Oak Drive	7/1/2005	Water Tap Fee	\$450.00
204	Harrington Homebuilders	1446 Lake View Drive	7/14/2005	Water Tap Fee	\$450.00
205	Symbolic Enterprise	1039 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
206	Symbolic Enterprise	1051 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
207	Symbolic Enterprise	1095 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00

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1	Customer Name	Address	Date Charged	Type of Charge	Amount
208	Symbolic Enterprise	1157 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
209	Symbolic Enterprise	1167 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
210	Symbolic Enterprise	1469 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
211	Symbolic Enterprise	1434 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
212	Symbolic Enterprise	1476 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
213	Symbolic Enterprise	1396 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
214	Symbolic Enterprise	1194 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
215	Symbolic Enterprise	1160 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
216	Symbolic Enterprise	1152 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
217	Symbolic Enterprise	1142 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
218	Symbolic Enterprise	1136 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
219	Symbolic Enterprise	1130 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
220	Symbolic Enterprise	1062 Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
221	Symbolic Enterprise	Blue Heron Point	7/27/2005	Water Tap Fee	\$450.00
222	Rosesteel	4 Lake Arbu Drive	9/10/2005	Water Tap Fee	\$300.00
223	Mogavero (Rhodes paid)	Lot A-75	9/13/2005	Water Tap Fee	\$450.00
224	Jones	19 Ridge Lake Drive	9/23/2005	Water Tap Fee	\$450.00
225	Carter	715 Oak Hill Drive	10/22/2005	Water Tap Fee	\$450.00
226	Carter Construction Co. IV	303 Lake Arbu Drive	10/31/2005	Water Tap Fee	\$450.00
227	Archdale Homebuilders I	221 Plantation Drive	11/15/2005	Water Tap Fee	\$450.00
228	Archdale Homebuilders II	241 Plantation Drive	11/15/2005	Water Tap Fee	\$450.00
229	Carter	224 Plantation Drive	3/6/2006	Water Tap Fee	\$450.00
230	Muir Custom Homes	313 Plantation Drive	6/23/2006	Water Tap Fee	\$450.00
231	Carter	227 Ridge Lake Drive	8/8/2006	Water Tap Fee	\$450.00
232	Ard, Mark/Stacy	10 Lake Arbu Drive	10/21/2006	Water Tap Fee	\$450.00
233	<b>Water Tap Fee Total</b>				<b>\$37,850.00</b>
234					
235	Vanscoy	115 Oak View	8/1/2002	Deposit	\$56.00
236	Olszyk	262 Ridge	7/28/2003	Deposit	\$56.00

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1	Customer Name	Address	Date Charged	Type of Charge	Amount
237	Abrell, Gregory	GR-60	8/22/2003	Deposit	\$56.00
238	Sosin	844 Bentwood	9/3/2003	Deposit	\$56.00
239	Wall, James	858 Bentwood	11/1/2003	Deposit	\$56.00
240	McCoy, Stephanie	GR-28	11/20/2003	Deposit	\$56.00
241	ACM Investment Co.	1152 Warrens Way	2/23/2004	Deposit	\$56.00
242	Davis, Joseph	99 Ridge	9/21/2004	Deposit	\$56.00
243	Bradley, John & Rosa	117 Plantation	12/9/2004	Deposit	\$56.00
244	Deposit Total				\$504.00
245	TOTAL UNAPPROVED/UNAUTHORIZED FEE OR CHARGE				\$44,555.36